

Chapter Calendar of Events

NOVEMBER

- 3 - Happy Hands at the Mall, 4:30-6:30/7:30pm, Hamilton Place Mall Food Court.
- 3 - "The Library" **Captioned Play**, 7pm, Chattanooga Theatre Centre; tickets \$23/\$25. The Library is a 'ripped from the headlines' new play. First produced on Broadway in 2014, The Library is the story of a girl who survives a deadly shooting at her high school and struggles to tell her story but is painted in a different light by the media when other stories take hold. Renowned Hollywood screenwriter Scott Z. Burns has created a bold and chilling play that makes us evaluate who is telling the truth and what really happened that day.
- 8 - DON'T FORGET TO VOTE!!
- 10 - Happy Hands at the Mall, 4:30-6:30/7:30pm, Hamilton Place Mall Food Court.
- 17 - Happy Hands at the Mall, 4:30-6:30/7:30pm, Hamilton Place Mall Food Court.
- 18 - "The Secret Garden" **Captioned Play**, 7:30pm, Chattanooga State Humanities Theatre.
- 20 - HLA Meeting, 2pm. What You Need to Know About Veterans & Hearing Loss, speaker TBA. Plans being firmed up, more in next newsletter.

DECEMBER

- 1 - Happy Hands at the Mall, 4:30-6:30/7:30pm, Hamilton Place Mall Food Court.
- 4 - You are invited to the First Christian Church 38th Annual Moravian Love Feast. 650 McCallie Ave. UTK Trombone Choir performs at 5:30pm and the Love Feast begins at 6pm.
- 8 - Happy Hands at the Mall, 4:30-6:30/7:30pm, Hamilton Place Mall Food Court.
- 10 - HLA Christmas Party at Alexian Village, noon, \$5 per person
- 10 - Madison Cothorn performs in the Nutcracker, 7pm, Tivoli Theatre (see page 2)
- 15 - "Miracle on 34th Street" **Captioned Play**, 7pm, Chattanooga Theatre Centre; tickets \$23/\$25.

Chapter Voting News: In October, the chapter voted to continue to sponsor a \$280 membership of Susie Collins in Sertoma Club - she said their chapter helps to provide 1-2 hearing aids per month to folks in Marion County. Also \$1,500 will be donated to the Chattanooga Theatre Centre to help provide captioning of plays.



Hearing Loss Association of America

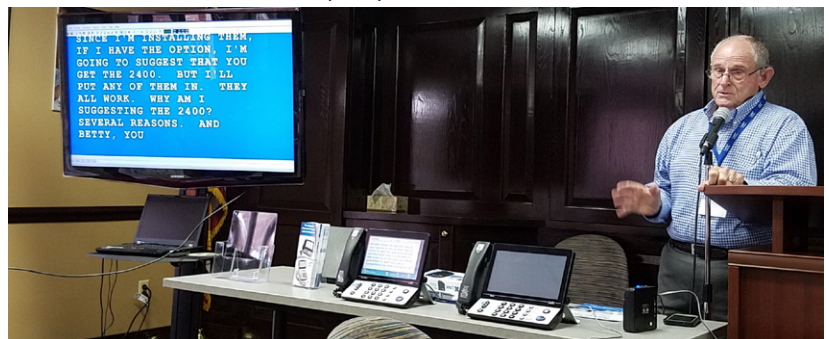
Chattanooga Chapter

CHOO-CHOO SIGNAL NEWSLETTER
A resource for people with hearing loss

October 23, 2016

Chattanooga Chapter News

By Betty Proctor, Editor



Meeting Review: The theme for the October 16 meeting was "**What you Need to Know About Captioned Telephones,**" and **Charlie Slover** who is one of CapTel's newest Outreach Installers, provided a great program.

Did you know that if you have a hearing loss that can be certified by your doctor, audiologist or other hearing-related professional, you qualify for a CapTel phone FREE? CapTel phones are installed in your home.

Charlie's first question to everyone was if they watched captioned television and if the captioning was perfect ... of course the answer to that is no, but it does aid in understanding. The same is true of captioned telephones.

Betty Proctor shared her experiences with the new 2400i CapTel phone that was provided to her at work by her employer, Chattanooga State. "This phone has made my life easier and less stressful at work. I feel like I can make and receive calls with confidence, increasing my independence," she said.

The 2400i is CapTel's newest captioned phone that provides a caller ID, contacts, call history, previous calls caption review, answering machine, a large viewing screen, tonal adjustments, and more.

To find out more about CapTel phones contact Charlie Slover by email at Charles.Slover@oeius.org, fax to 423-266-0105 or by mail to PO Box 118, Signal Mtn, TN 37377.

Advertising: Our ad is now on www.chattanooga.com through Nov. 11 - it links to our Facebook page at <https://www.facebook.com/hearingchattanooga>. See this page to check on the latest news via social media for our chapter.



This month's event is at: <https://www.facebook.com/events/847509472050806/> and the topic is "What You Need to Know About Veterans and Hearing Loss"



Exciting News: Our own **Madison Cothern** was nominated and selected as one of **Erlanger 2017 Miracle Kids**. She will begin her duties after the tree lighting on December 1 at Erlanger Medical Mall. Madison and her mother Chasney Zuleta, joined our chapter in 2015 and they attended the convention with help from our chapter in 2016. **Go Madison!**

With an affinity for dance, **Madison will perform at the Nutcracker at Tivoli Theatre on December 10 at 7pm.** In January she has been scheduled to receive a BAHA implant.

Unified Membership Program

During the October meeting we discussed the benefits to becoming a part of the Unified Membership Program, known as UMP. As promised, please read up on the program below, attend the meeting on November 20 and be prepared to vote on it.

What is the Unified Membership Program?

The Unified Membership Program is an exciting way to combine the benefits of membership in the HLAA national organization with the benefits of membership in a local HLAA Chapter. How? Anyone who joins the HLAA National organization automatically receives a membership in the local HLAA Chapter closest to them or any chapter they choose to designate as their home chapter. Joining creates a unified membership at both the national and the local level. No more paying dues to both a local chapter and the national organization. One small annual dues payment of \$35 does it all!

Why Have a Unified Membership Program?

HLAA is one organization – national office, state offices and associations and HLAA Chapters – all working to open the world of communication to people with hearing loss through information, education, support and advocacy. HLAA offers the most comprehensive array of local and national resources that help people live successfully with their hearing loss.

Many people join HLAA directly through the national website (hearingloss.org) or send in a hard copy membership form, or email/call the national office. Often, they either are not aware there is a chapter to support them nearby or they are not yet ready to take another step. The Unified Membership Program

is a way to welcome them as HLAA members, and if they are interested, connect them with a local HLAA Chapter for the kind personalized support a chapter can offer.

Two chapters who piloted the Unified Membership Program quickly recognized the local and national benefits they received were worth way more than the \$35 they paid. The key reason is the Unified Membership Program offers the convenience of one membership as opposed to maintaining separate local and national memberships. The Unified Membership Program offers many benefits, such as significant discounts on the purchase of assistive listening devices, discounts on HLAA Convention registrations, travel and technology discounts at participating national companies, subscription to Hearing Loss Magazine, captioned educational webinars, and local support from more than 160 HLAA Chapters.

How does the HLAA Unified Membership Program differ from past Chapter Rebate Programs?

The HLAA Unified Membership Program differs from past Chapter Rebate Programs in several important ways:

- It is not a one-time payment rebate program like prior chapter rebate program, but rather a program that shares revenue with chapters on an on-going basis for all new and renewed memberships for individuals and professionals.
- It also shares revenue with all new and renewed members from people in your market area (established by zip codes) who join HLAA directly through the national office and who might not even know about an HLAA Chapter in their area.
- Chapters benefit from gaining the HLAA membership of anyone joining HLAA who lives in the chapter's area, whether or not that person has ever attended that local chapter's meeting!
- HLAA members pay regular rates to join HLAA and become members of both HLAA National and a local chapter determined by proximity or personal member preference.
- HLAA national shares membership revenue with the chapter for each and every new membership that comes directly to HLAA from interested people in the chapter's zip code areas.
- HLAA national shares revenue with the chapter for each and every renewed membership that comes directly to HLAA from interested people in the chapter's zip code areas.
- Revenues are shared with chapters enrolled in the Unified Membership Program and following the procedures every time a new member joins or a current member renews. Some chapters are receiving revenue sharing checks on a monthly basis!

The revenue is shared accordingly:

- \$10 for Individual 1-Year Membership
- \$10 for Couple/Family Membership
- \$10 for Library/Nonprofit Membership
- \$10 for Student Membership
- \$10 for Professional Membership
- \$20 per Individual 3-Year Membership
- \$30 per Individual 5-Year Membership